



Now Accepting Surf Reservation Requests

It's time! Requests for 2022/2023 reservations are now being accepted. Reservations will be processed by a random lottery for all surf season units beginning at 8:00am PST on Thursday, January 20, 2022 for all priority (red) week holders. Reservation confirmations will be emailed once the lottery is complete. If you do not receive your reservation by February 15, 2022, please call the GPVS Contact Center at (888) 477-6967.

We strongly suggest providing a minimum of five (5) dates (more if you are Blue) on your request form to improve your chances of confirming your desired week. We will call you if none of your choices are available. If we are unable to reach you, we will assign a reservation as close to your requests as possible, a voicemail will be left and we will continue with the lottery.

If you own multiple weeks of the same unit type and color, the reservation request forms for these weeks can be **treated as a single lottery entry**. It is the responsibility of the Owner to indicate their preference for this and indicate this in the Special Needs section of the form. Also, please take advantage of the Comments section on the form, to include additional information to help us get you the best reservation possible.

If you own multiple weeks that are not same color/unit type, the worksheets for these weeks shall be separated and each will be treated as their own unique lottery entry. If you would like them arranged a certain way (concurrent, sequential or widely separated), please indicate on the "**Special Needs**" section on the Reservation Request on each Form. Also, please take advantage of the Comments section on the form, to include additional information.

Owners will be sent a confirmation via email stating their reservation form has been received. Please allow five (5) days after mail date to receive this confirmation. *If you do not receive this confirmation within this time frame, please contact Grand Pacific Vacation Services at (888) 477-6967.*

Requests received after 8:00am PST, the day of the lottery are considered late and will be handled at the end of the lottery process. To ensure your requests are received by January 19, 2022; please be sure to send requests to Grand Pacific Vacation Services by January 14, 2022.

For additional information on the Reservation Lottery process to review a detailed video on how to fill out the reservation form or to download additional forms, please see the Wave Crest Resort website at www.wavecrestresort.com

Two (2) Convenient Ways to submit your request:

1. Fill out the provided reservation form(s) and **mail** to
GRAND PACIFIC RESORTS
ATTN: GPVS CONTACT CENTER
5900 PASTEUR COURT, SUITE 100
CARLSBAD, CA 92008

You may want to mail your requests in early due to current post office delays.

2. Fill out the provided reservation form(s) and **email** to GPVSpecialist@gpresorts.com

Need assistance? We're here to help Monday through Saturday 8:00am to 5:00pm PST at (888) 477-6967.

NOTE: Please save the following number as a contact in your cell phone under Grand Pacific or Wave Crest to ensure you know the calls are coming from us during reservation season. [\(888\) 477-6967](tel:8884776967)

Warm Regards,

Resort Management Team