

Villa Views

January 2016



Greetings Villa L'Auberge Owners,

Maintenance Week

The 2015 maintenance week in December was an excellent opportunity for Housekeeping and Maintenance to spend extra time in the rooms and to do special projects. Several welcomed new additions to the units include new TVs in the living room and the bedroom, lighted makeup mirrors in the bathroom, larger safes in the bedroom and many small touches throughout the units.

Winter Weather

Southern California has been hit hard in the recent weeks with El Nino rains causing flooding and erosion. Fortunately Villa L'Auberge was inspected and prepped during the summer months so that when record rainfall came early this New Year, there were no incidents. When packing for your next arrival, remember the umbrella as the wet weather is projected to last through the spring.

Coffee Klatch turns 1 year old!

During your next visit to Villa L'Auberge, be sure to join your fellow Owners and Guests at the weekly Coffee Klatch held every Tuesday at 10am near the west building. It's an excellent opportunity to speak with your resort manager as well as meet and greet with other Villa L'Auberge Owners staying the same week. As we enter our second year with this activity, the friendships that began in 2015 will be back together again.

What Is This GPX Benefit I Keep Hearing About?

If you're not already familiar with Grand Pacific Exchange (GPX), you will be soon! In 2016, you'll be hearing more about this valuable owner benefit.

<u>GPX</u> is your internal exchange program through Grand Pacific Resorts. It's your best option if you want to exchange into other resorts within the family, as you can trade your week without the concern of points or annual fees. You can even buy Bonus and Insider Weeks starting at \$349 - no exchange required!

Look for a new website coming soon, which will make exchanging your week easier than ever. We're also expanding our white glove concierge service. If you can't find what you are looking for, let us help you. The collection of resorts and destinations within our network are better than ever.

<u>GPXvacations.com</u> already gives you access to hundreds of options. Explore new destinations, upgrade to a bigger unit, or simply bank your week if you're unable to travel this year. Need more personalized assistance? Call a vacation specialist at (888) 477-6967 between 7:00 a.m. and 7:00 p.m. PST, seven days a week!

Hope to see you soon!





Dan Zwack Operations Manager Villa L'Auberge follow us on facebook.





