



## Greetings!

We are excited to welcome our Owners with new upcoming updates to the resort. Loft conversions for the last four loft Santa Rosa units are scheduled to be completed this year. This conversion is the final phase. Once completed, all Santa Rosa units will have two private bedrooms. New living room sofas and loveseats are scheduled to be installed by March 2016. New window treatments are also set to be completed this year. All updates will help enhance our Owners experience during their vacation week!

The new carpet installation project is complete! All of our units have new carpet throughout the bedrooms, stairs, and hallways. Unit numbers, door plates and door hooks were freshly painted to complete the updated look. These additional upgrades are small but make a big impact in enhancing our wonderful resort units. We have received a significant number of positive feedback from our Owners.

Our Holiday celebrations were very successful this year. The wine and cheese social activity every Friday and Sunday nights were well attended all throughout the holidays. This activity is a great way for our Owners and Guests to meet and make new friends. Some nights even turned into standing room only with everyone having a great time!

Legacy Resort Group continues to market and sell our units! Share the joy of Channel Island Shores vacations with family and friends and you could be eligible for a \$300 referral fee (\$300 will be applied to your HOA dues account) after close of escrow! Refer your friends and family to our sales department by contacting Paul Hancock at 866-574-4964.

Don't forget! Owner reservations for 2016 are available! Here are some tips to help you book successfully:

- Arrival and call-in days are Sundays, Wednesdays and Fridays
- Reservations are booked up to 50 weeks in advance
- Be flexible with dates and room requests. If the arrival date you choose is no longer available, check to see if a previous week is open
- Request a week online. Owner use week reservation requests can now be made [online](#).

Reservations are only available up to 50 weeks in advance! \*Please note that all call in reservation requests will be the first reservations filled. The Front Office team will contact all owners that place their reservation requests online to confirm fulfillment based on availability.

## What Is This GPX Benefit I Keep Hearing About?

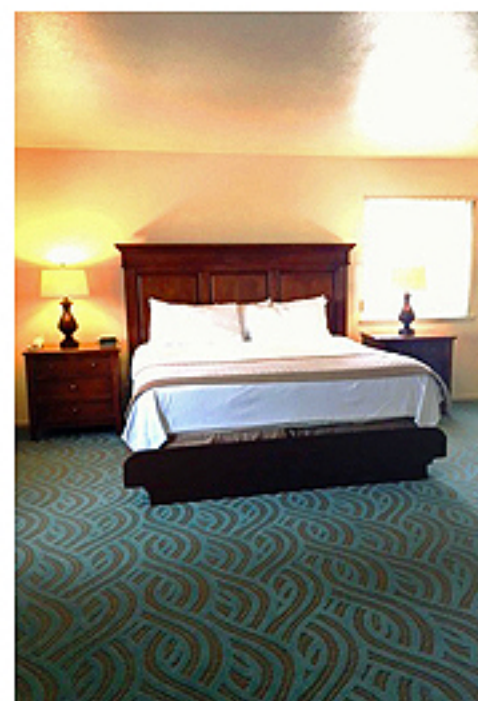
If you're not already familiar with Grand Pacific Exchange (GPX), you will be soon! In 2016, you'll be hearing more about this valuable owner benefit.

GPX is your internal exchange program through Grand Pacific Resorts. It's your best option if you want to exchange into other resorts within the family, as you can trade your week without the concern of points or annual fees. You can even buy Bonus and Insider Weeks starting at \$349—no exchange required!

Look for a new website coming soon, which will make exchanging your week easier than ever. We're also expanding our white glove concierge service. If you can't find what you are looking for, let us help you. The collection of resorts and destinations within our network are better than ever.

[GPXvacations.com](#) already gives you access to hundreds of options. Explore new destinations, upgrade to a bigger unit, or simply bank your week if you're unable to travel this year. Need more personalized assistance? Call a Grand Pacific Vacation Specialist at (866) 325-6295 between 7:00 a.m. and 7:00 p.m. PST, seven days a week!

We look forward to your next visit with us!



**Jennifer Brown**  
General Manager  
Channel Island Shores

