

Manager's Message - August 2015

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Aloha From Kauai



Aloha,

We finally have some relief from the hot weather with the return of the trade winds. During the hot spell, staff did a great job making sure all AC units were working well and that extra fans were offered to our guests. Unfortunately, the trade winds have also blown us right into hurricane season with Guillermo and Hilda being the first two storms of the season and the staff did an excellent job keeping our guests well informed about the status of these storms.

The work around the restaurant and bar is moving at a quicker pace than anticipated, as the team works to get the electrical in place for both sites. Most of the work has been focused on the roof, installing the cladding, electrical, lights and overhead plumbing. The work continues with the Happy Talk, with the hopes that it will open first sometime in the fall, with the Bali Hai following shortly behind. Our work on the Pool bar has finally restarted with approval of the permit. All the items for the pool bar are either on island, or on neighboring islands, so we are hoping to have that completed by early fall.

All of the items for the parking gate project have been ordered and will be installed once everything arrives on island to synch with our new key card system. When the scanners for the gates are installed, that is when the installation of the Key Card F for the whole unit owners who opted to have the key card system for their doors will be installed. The front desk granite has been ordered for the extension of the front desk, which will allow us to



remove the cabinet behind the front desk and finally complete the project. The last piece of the lobby renovation is the wall sconces which are due to arrive in early fall. Staff has also repaired a few staircases, stringers and stairs around the resort that had signs of wood rot in addition to cutting and repairing some of the asphalt in both parking lots, especially in the front areas.

Around the North Shore there has been quite a bit of activity lately. Work is almost completed on the housing project located near the police and fire station to provide extra housing for people working in the area. The new development managed by Discovery, the property adjacent to the Prince Golf Course, has started working on the golf course. No timeline has been presented for this project, but the sales team seems to be gearing up for tours of the property. The HBR tennis program has been steadily growing, due to the addition of the grass courts with all eight courts being utilized. A meeting was held to brainstorm how to address the north shore's parking situation; ideas which include new park and ride areas to shuttle visitors, creating a new shuttle system from Princeville to Haena State Park, and a Princeville shuttle line.

Please remember to go to our website and look at the view from our webcam, located on one of the Palms buildings. We have another planned in the near future, to be located on top of the Bali Hai which will provide that amazing view any time you are missing your home away from home. As always, we will keep you posted on all the happenings at the resort, as soon as they happen, and look forward to seeing everyone here at the resort soon!

Mahalo,

Scott and Jim



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