



## Greetings!

Thank you to all our Owners who were able to join us on June 6th for Carlsbad Inn's Annual Homeowners' Meeting and Owner Expo. As always, it was a wonderful celebration of You, our Owners, who make this resort so special. If you were not able to attend, I would like to provide you with some recent updates.

The Window Replacement, Sliding Glass Doors and Deck Repair Projects are complete in the Oak Building! The new windows look great, as does the new paint which ties in all the buildings at the resort, and we hear great feedback on reduced noise with the new windows. We have an on-going project to complete repairs to the posts and beams in the Oak common area walkways and some individual unit patios. These projects will continue until mid-June and then resume again in September.

Our Associate of the Quarter, Claudia Anguiano, from the Activities Department is no stranger to Carlsbad Inn Owners. For the last nine years she has welcomed Owners, Guests and their families enhancing their experience at Carlsbad Inn. Claudia has grown into a supervisor role and sets a great example for the other Associates not only in Activities but throughout the property. Please congratulate her the next time you see her!

**A special note from Assistant General Manager, Joli Hatch:**  
*Carlsbad Inn's General Manager Randy Chapin won ARDA's coveted ACE Spirit of Hospitality Award! The ARDY Awards are a very prestigious recognition for the Timeshare Industry and although Randy was not able to attend the award presentation last month in Orlando, David Brown, Co-President of Grand Pacific Resorts and CBI Board Member, was all smiles when accepting the award in his place, and there were several Grand Pacific Resort Associates in attendance to cheer him on. It was stated that with numerous nominees Randy was a stand-out candidate for the award that recognizes commitment, loyalty, and a history of superior performance and we could not agree more! Congrats Randy, you really do embody the Spirit of Hospitality.*

Carlsbad Inn was also honored for ARDA's Green Sustainability Program Award; Linda Carranza won the Silver Award for Housekeeping Manager; and Jeff Brock won the Silver Award for his time as Assistant General Manager at the resort. All outstanding accomplishments!

Best regards,



**Randy Chapin**  
General Manager  
Carlsbad Inn Beach Resort



Carlsbad Inn Beach Resort - [~Physical\_Mailing\_Address~]

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