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# ALOHA!

In February, we honored our Associate of the Year, Hattie Childs. Hattie works at our front desk and consistently wows and amazes our guests each week. Hattie has a wonderful way of making sure each guest feels welcome and goes out of



her way to provide extraordinary service. Hattie and her husband were guests of Grand Pacific Resorts and attended the annual Best of the Best Celebration which is our hospitality "Oscars" held in Carlsbad, CA.

Associates of the year from GPRM's 21 managed resorts are honored for their outstanding work. A beautiful trophy, Godiva chocolates and a bonus are presented to each winner. So the next time you are checking in at the Makai Club look for Hattie's beautiful smile and her trophy! Another award at the Best of the Best celebration is Manager of the Year. This year, our own Manager, Julie DaRonco, was chosen as Manager of the Year. Julie led the team in her first year with improved revenue, increasingly good scores and improved Trip Advisor ratings. Both awards are a great recognition for our wonderful Makai Club Resort!

Important Reminder – We need your most current email address! If you are changing email addresses, please let us know so we can keep you informed about all the great things at your vacation home. Also, if you have not made your 2015 reservation, please call Grand Pacific Vacation Services at (888) 477-6967. They will be



able to assist you in making your reservation.

We look forward to seeing you soon!

Mahalo nui loa,



**Julie Daronco**  
General Manager  
**Makai Club Resort**



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