

GRAND PACIFIC PALISADES RESORT & HOTEL

Palisades Coastal Review

May 2015



Greetings Palisades Owners,

The busy summer season is just around the corner, and the Palisades is getting ready for some fun in the sun.



Reserve Projects at Grand Pacific Palisades Resort

The pebble flex replacement at the Splash Zone in the Family Pool Area has been completed. The vibrant colors look amazing. It's so great to hear that water running again and seeing children back playing and laughing in one the resort's most popular features.

On April 26th, we started the 3rd and final phase of a partial interior unit remodel with the final 48 remaining units getting their turn. Improvements include new bedding, headboards, night stands, TV hutches, dining room tables and chairs, coffee and side tables, and updated patio furniture. Paint and new carpeting will add a fresh new look to the units as well. The remaining 48 units are slated for completion by June 5th.

If you are interested in purchasing any of the furniture we will be replacing during the remodel, we will be holding a sale at the resort during the dates of May 18 -20.

Annual Meeting

Our Annual Meeting and HOA Day was a great success! This year's theme was a South of the Border Fiesta with a great day of Mexican food, a Mariachi Band and lots of fun activities including an Easter Egg Hunt for the children. The meeting itself was held in the Grand Palisades Ballroom, which included the election of open Board seats, a presentation by resort management, and fun raffle prizes. Dr. Joseph Spirito and Mary Dieckmann were both reelected.

Award Winning Associates

The American Resort Development Association (ARDA) is a trade organization that represents the vacation ownership and resort development industries with over 1,000 company members including timeshare owner associations (HOAs) and resort management companies including Grand Pacific Resorts. At this year's World



Annual Convention and Trade Show in Orlando, two of Grand Pacific Palisades Leaders were recognized with ARDA Awards. Now Area Manager, Holly Ansley won the ARDA Gold Award for Resort Manager of the Year for her time as General Manager at Grand Pacific Palisades. I was honored with the ARDA Silver Award for Assistant Resort Manager of the Year for the time I spent as Assistant General Manager at our sister property, Carlsbad Inn Beach Resort.



New Pool Towel Check Out at the Activities Center

We've listened to your suggestions! By Memorial Day, we will be moving our stock of pool towels into one centralized location – the Activities Center. By implementing a towel check-in and check-out system, we will be saving the Association significant money by reducing towel loss. Day Use Check-in will also be moving to the Activities Center which will help reduce lines at the Front Desk. Our Activities Department is excited to serve you in this new capacity.

I look forward to seeing each of you soon.

Best,



Jeff Brock
Resort Manager
Grand Pacific Palisades Resort & Hotel



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