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## CARLSBAD SEAPOINTE

A GRAND PACIFIC RESORT

# Seapointe Wave May 2015



**Greetings Carlsbad Seapointe Owners,** 

Annual Owners Appreciation Meeting Update
Our favorite annual Owner appreciation event was well attended by



many loyal Owners and received rave reviews. A Hawaiian luau took place overlooking the Pacific Ocean from the deck of the Adult pool. Owners were entertained by hula dancers and fire throwers while dining on delicious Hawaiian fare including pulled pork, teriyaki chicken and potato macaroni salad. A hearth-felt thank you goes out to those Owners who took the time to travel to the resort for the event, and I am already looking forward to our event in 2016!

### **Pool Renovations Complete**

I am excited to announce that all pools and spas have been replastered and tiled and look like new. Additionally, all pool decks have received a fresh coat of color, new slip-resistant coating and been sealed to ensure the upgrade lasts for years to come.

Surrounding the pools, you will also notice the gates and railings have been sanded and received a fresh coat of paint. This will help to protect them from the coastal elements that can guickly damage exposed metal.

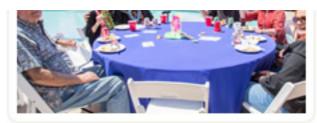
#### Renovations will follow the summer season

In the units, replacement of the case goods include coffee tables and dressers. Our goal is to ensure the unit have a look you enjoy and feel you are excited to return to and proud to share with your guests.

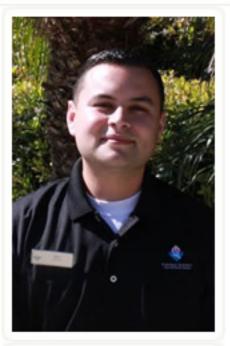
#### **Exciting Promotions**

Our leadership team at Seapointe has welcomed two talented managers. Aric Luis has been with Grand Pacific Resorts for over five years and served at two sister resorts, Carlsbad Inn Beach Resort and Hilton Grand Vacations Club at MarBrisa, during his tenure. I am proud to announce that Aric has accepted the position of Maintenance Manager at Seapointe, and has already begun to passionately lead his team with very high expectations.

Andrea Daou, newly promoted to Guest Services Manager, will now oversee both the Front Office and Activity Departments. Starting her









career as an Activity Agent at Carlsbad Inn Beach Resort and taking on the Front Office Supervisor role at Seapointe has perfectly prepared her for this new opportunity.

Please join me in congratulating these two new leaders on your next visit to the resort.

Kind regards,



Ben Sjodin General Manager **Carlsbad Seapointe Resort** 





Carlsbad Seapointe Resort [~Physical Mailing Address~] (760) 603-1700

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