

Seapointe Wave - January

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CARLSBAD SEAPOINTE

A GRAND PACIFIC RESORT

Seapointe Wave

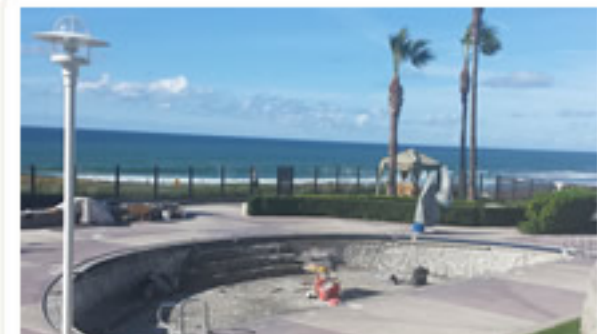
January 2015



Greetings Carlsbad Seapointe Owners,

Excited to be Back!

Nearly a decade ago I was given the opportunity to serve at Seapointe in the role of Assistant General Manager. Following my time at Seapointe I was Resort Manager of Villa L'Auberge Manager where I gained valuable training that prepared me to transition into my



most recent position as General Manager at Hilton Grand Vacations Club at MarBrisa. In 2008 I played a primary role in the opening of MarBrisa and have seen the resort through ongoing expansion over the past six years. My return to Carlsbad Seapointe Resort brings me great excitement and I am eager to begin reconnecting with you.

Renovations Underway!

Based on our comprehensive 30-year reserve study, there are a number of important renovations quickly approaching and currently underway. In December re-plastering of the Adult Pool and Spa were completed. The deck area will be resurfaced while the new plaster cures, creating a like-new look to this area. Following this work, the same will be completed on the Family Pool and Spa areas. Our Lobby and Club House will undergo extensive remodeling during the first half of 2015. Flooring, window treatments, upholstered furniture and case goods are some items included in these renovations. Grand Pacific Resorts Management is dedicated to ensuring the quality of your resort and accommodations continue to meet the high standards to which our Owners have become accustomed!

Important Annual Meeting Date Change!

In light of the many projects planned in the first quarter of 2015, the date of the Annual Owners Meeting and celebration has been changed to **Saturday, April 11, 2015**. Please be sure to mark your calendars and join us for this special event.

Employee of the Year

It is very common to hear our Owners and Guests comment that the Associates they come in contact with during their visit are exceptional. Our service culture is rooted in enriching lives through extraordinary experiences; this is accomplished through individuals who are servant-hearted and fulfilled by serving others. One such individual is Clara Vargas, Housekeeping Supervisor, who finds joy in serving not only our Owners and Guests, but equally serving her fellow Associates. On your next visit to Seapointe, please be certain to

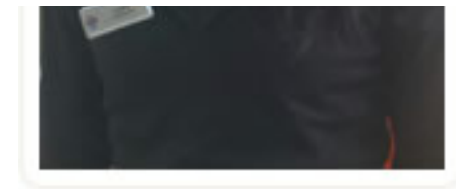


congratulate Clara on her success of earning the honor as our 2014 Associate of the Year.

I look forward to meeting each of you on your next visit to the resort.



Ben Sjodin
General Manager
Carlsbad Seapointe Resort



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