

The Shore Line - May 2015

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Hello Channel Island Shores Owners,

I would like to share with you some of the exciting things happening at your resort since last month.



Spring is here and summer is just around the corner at Channel Island Shores! Our Activity Room display has been updated to celebrate the warmer seasons! A flat screen TV, Xbox 360, movies, and arts and crafts are available in the Activity Room. New puzzles and beach toys have also been purchased for all Owners to enjoy. Come join us for some fun during your next visit.

New scratch resistant glasses and pitchers are a recent addition to our room amenities! We are excited that these items will provide safety when used near the spas. These additional touches only help enhance and beautify our units!

We are proud to announce that our Front Office Manager, Tina Kalberg, won a Gold ARDA award for 2014 Department Manager of the Year! ARDA (American Resort Development Association) chose her as tops in the industry out of over 200 entries for the category. She traveled to Orlando, Florida in April to attend the award ceremony. The resort team also voted her as Channel Island Shores Resort 2014 Associate of the Year. GPRM's Co-President, David Brown and COO, Nigel Lobo, presented Tina with her award in February during GPR's Best of the Best celebration in Carlsbad.

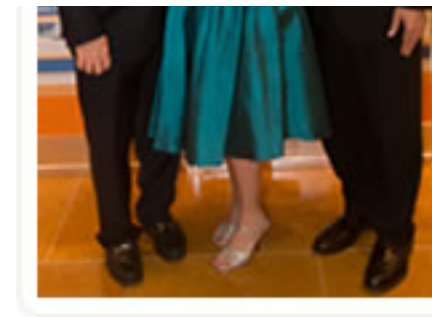
The Sales Legacy Group continues to market and sell our units! Share the joy of Channel Island Shores vacations with family and friends and you could be eligible for a \$300 referral fee (\$300 will be applied to your HOA dues account) after close of escrow! Refer your friends and family to our sales department by contacting Paul Praver at 808-280-1234.

Don't forget! Owner reservations for 2016 are available now! Here are some tips to help you book successfully for next year:

- Arrival and call-in days are Sundays, Wednesdays and Fridays
- Reservations are booked up to 50 weeks in advance



- Be flexible with dates and room requests. If the arrival date you choose is no longer available, check to see if a previous week is open
- Request a week online. Owner use week reservation requests can now be made [online](#). Reservations are only available up to 50 weeks in advance! *Please note that all call in reservation requests will be the first reservations filled. The Front Office team will contact all owners that place their reservation requests online to confirm fulfillment based on availability.



We look forward to your next visit with us!



Jennifer Brown
General Manager
Channel Island Shores



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