

In this issue of Beach Club Journal: Resort upgrades and RCI Gold Crown scores
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THE SOUTHERN CALIFORNIA
BEACH CLUB

Beach Club Journal
April 2014



Upgrades are in progress!

We currently have several upgrades in progress at the resort. The delivery and installation of our new sofa sleepers has been completed. Our flooring renovation is complete. A big "Thank you!" goes out to Dorothy Sieckman, GPRM Director of Resort Construction and Facilities, Rick and his team; as well as the Housekeeping team for ensuring the project went smoothly and efficiently.

Ray Chatman, the Resort's in-house painter, has been putting a new coat of paint on many of the key areas throughout the resort. Ray has, among many projects, painted the main garage gates, beach access gate, front entryway doors, the sales office and guest units.

Rick, Rubin, Kevin and Ray also completed replacing the stepping blocks and painting the stairwell that connects the 1st floor beach access to the 2nd floor.

...a bit of color with new blue ceramic planters on the 2nd floor deck and transplanted the birds-of-paradise and geraniums.

RCI Gold Crown Standards

SCBC's latest Combined Service scores are at or above RCI Gold Crown standards:

- Check In/Out: 4.9
- Housekeeping : 4.8
- Unit Maintenance: 4.6
- Hospitality: 4.8
- Activities: 4.6
- Resort Maintenance: 4.8



On behalf of the entire Team Beach Club, I hope you all are doing well and looking forward to spring with all the wonder it brings.



Scott Humberstone
General Manager
Southern California Beach Club



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