

In this issue of Red Wolf Mountain Link: A greeting from your new resort manager and resort upgrade news  
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## Red Wolf Mountain Link

May 2014



### Goodbye and Hello Again

#### ***Bidding you a fond farewell!***

Four years ago, in April 2010, I walked through the wolf decorated lobby doors of Red Wolf looking for a job. Truthfully, the concept of a timeshare was not a familiar one, however, my desire to learn and outgoing personality helped in getting the job. Since then, I moved through the ranks and a little over 2 years ago I became your Resort Manager. It is with great sadness that I am leaving at the end of April for a much anticipated, extended Romanian vacation. It has been the utmost pleasure to meet all of you, to watch you and your families grow and to be a part of your vacations. As a resident, 8,000 miles away from my family, this resort, the team and all of you have brought joy and fun to my daily job filling a gap that did not seem easy to fill. To everyone I have met, or chatted with over the phone or email throughout the years, I want to extend my deepest appreciation. I wish you all many happy vacations at your home away from home!

-Diana Ambrosie, your Resort Manager since 2012

#### ***Greetings from Greg***

As a re-introduction, my name is Greg Veal and I am once again your Resort Manager. I am very excited to be back as part of the team here at Red Wolf Lodge under the beautiful Sierras and I look forward to seeing all of you again in person.

My background includes over a decade in the hospitality industry and I bring with me both General Manager and Director of Resorts experience. Throughout my career, I have made it a point to focus on



Diana Ambrosie

enhancing the vacation experience and providing superior customer service, both of which I consider resort essentials. With this focus, we hope to continue the culture that you, the Owners, have appreciated for years.

As many of you know, it is my privilege to work with such a great staff including most who have been here for more than 10 years. Together, it is our goal to create an atmosphere that is friendly, accommodating and comfortable, making this your home away from home. So, welcome to Red Wolf Lodge where it is our pleasure to assist you!

***Exciting News!***

May and June are going to be busy months here at the resort. In May, new carpet and padding will be installed in the front stairwell, back stairwell, the front office, owner services office and in the third floor hallway. In June, the remainder of the carpet project will be completed including the second and first floor hallways and all the rooms! In addition to all new carpet and padding in the rooms, an underlayment will be added on the second and third floors to help reduce the noise. But wait, there's more! All new sleeper sofas have been purchased for every room throughout the resort and will be completed during the timeframe of the carpet project. The team is very excited and looking forward to the improvements. We know you will enjoy them!



Greg Veal



Red Wolf Lodge at Squaw Valley [~Physical\_Mailing\_Address~]

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