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The Panorama Insider

May 2014



End of a Great Ski Season

What a great winter of skiing! The mountain closed April 20th with great spring conditions and fabulous fun right until the end!! For those of you who own weeks within the winter season, please note that the operating schedule for the 2014-2015 Ski Season is December 12, 2014 and will close April 5, 2015.

Golf Season is in Full Swing:

Time to put away the skis and bring out the golf clubs!

Valley Courses are open and in good shape including Eagle Ranch, Copperpoint, the Springs and Resort Courses at Radium, and Riverside and Mountainview at Fairmont. Greywolf opens May 16. Book your tee time by calling 1-888-473-9965. The new clubhouse will be finished in July including a new Pro Shop, restaurant, members' area and outdoor seating.

New Activities offered during the Shoulder Season (April to end of June)

Join us for Yoga on Thursday 9:30am-10:30am and Wine and Cheese, Friday afternoon's at 4pm in May and June.

At Panorama Vacation Retreat "We strive for 5's!"

We are working hard to ensure your ultimate satisfaction with your unit and the property. If you are unsatisfied with anything regarding the condition of the unit, I want to hear from you and I will make every effort to make things right during your stay. Remember; our goal is to "strive for 5's" in the comment cards, so please tell me what we can be doing



better! High scores on the RCI Comment Cards ensure better trading power for your home resort and help us to maintain Silver Crown Status. Please remember to help me make improvements by letting me know if you have any suggestions.



Refurbishment Update

We are listening to your suggestions and are excited to announce the arrival of 26 new leather sofa beds with matching armchairs on May 26, 2014. The remaining 27 will be delivered in the spring of 2015. The housekeeping team is also busy this spring deep cleaning to get our units into even better shape for upcoming arrivals.

Construction Update

Strata N83 has published the construction schedule for the 2014 spring/summer season. While none of the IOA units are having work completed, we may be impacted by construction within the Strata. We will do our very best to work with the contractors to minimize the impact on your vacation. Also, with the spring thaw in full force we should be prepared for the Boil Water Advisory. The utility company is testing the water daily and we will inform all guests as soon as this advisory is in effect. We provide four liters of drinking water to each unit although you may want to bring bottled water with you. There is discussion in place regarding the future of the water system in the community; however, there will be no changes in 2014. We will keep you informed!

Summer Opens June28

Summer fun and great activities will be available at Panorama. The Village opens for Summer Activities June 28.



Best Regards,
Andrea Hopkins
General Manager
Panorama Vacation Retreat



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