

In this issue of MarBrisa Bulletin: Construction updates and exciting recognitions
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Hilton Grand Vacations Club
MARBRISA
CARLSBAD

MarBrisa Bulletin

March 2014



Great News!

We are pleased to report our Overall Service rating continues to climb and currently sits at 79.3, exceeding the Hilton benchmark by over 15 points!

Construction updates

The Construction team remains on schedule as they bring shape to future buildings. A successful opening of Villa 69 provides stylish accommodations for many happy travelers and Owners. Not only are their gorgeous views of The Cove, but also brand-new in-room washers and dryers! Both are being met with excellent feedback from those enjoying this new addition. In just four months the eagerly awaited Grand Lobby and Villa 58 are on schedule to open their doors on June 1st. Quickly following this unveiling, Villa 70 is slated to be ready for occupancy on July 1st and accommodate the demand of our summer travelers.

Resort Upgrades are underway and targeted to be completed before the quickly approaching spring season. As per the reserve study, the spa located at the Sunset Pool will be re-plastered and enhanced with tile accents. To meet the increased demand of patrons in the spring and summer an increase of lounges, side tables and dining table sets will complement the Sunset pool deck.

Well-deserved promotions

The exciting news at MarBrisa extends beyond the beautiful growing property and makes its way into Associate Development in the form of some well-earned promotions!



Bulmaro Luna joined the MarBrisa Team in May 2013 as a Housekeeping Supervisor and has continued to exceed expectations and grown into the position of the Assistant Housekeeping Manager. His desire to learn is seen as he continues his education in Hospitality Management at Mira Costa College. Bulmaro's excellent work ethic is recognized by his peers, guests and Owners and illustrates his commitment to providing exceptional vacations.



Dawn Blosch joined MarBrisa in April of 2011 as a Front Desk Associate and quickly became an asset with her organizational skills and her dependability. She was awarded Employee of the Year for 2012 and has shown strong leadership skills that positioned her to perfectly fill the new Administrative Assistant role at MarBrisa.



On your next visit to MarBrisa please join me in congratulating Bulmaro and Dawn as they move up the ladder of success.

I hope this update proves useful and provides some exciting insight to the on-goings at MarBrisa over the past month. Thank you for your valuable time and service to the MarBrisa HOA, your dedication is greatly appreciated.

Kind regards,



Ben Sjodin
General Manager
MarBrisa Resort



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